

Implementation of the Health Care Card in Statia

What is the Health Care Card?

The health care card is an individual card that facilitates access to emergency medical care abroad for insured residents of Statia. Previously, proof of insurance had to be obtained from the ZJCN office before travelling abroad. This is no longer necessary with the introduction of the health care card. The health care card features the contact information of ZJCN, facilitating communication with our office. This proves advantageous for both the cardholder and the health care professional providing assistance. Additionally, the health care card can be used when visiting pharmacies or laboratories in Statia.

Does the health care card cover travel insurance?

No. The health care card does not serve as proof of insurance. If you are confronted with an unexpected medical emergency during your time abroad, such as a serious illness or admission to a hospital, contact ZJCN as soon as possible.

*ZJCN recommends that all residents of the Caribbean Netherlands consider obtaining travel insurance before embarking on international trips.

Under what circumstances can the health care card be used?

In situations requiring immediate emergency medical care that cannot be postponed while abroad.

In which locations abroad can the health care card be used?

The health care card can be used at any overseas location to reach out to ZJCN when immediate emergency medical care is needed and cannot be delayed.

When can I collect my health care card?

Insured residents of Statia are asked to collect their health care card at specific periods based on their year of birth.

Pick up periode	Time slots
8 July - 2 August, Monday to Friday*	9:00AM – 5:00PM
<i>*Except for Monday 29 July (when the office will be closed)</i>	

No appointment is necessary..

Where can I collect my health care card?

Fort Oranjestraat #12 (former RCN – SSO office)

What personal information is on the health care card?

Name, surname, ID number, date of birth, island.

Who is the health care card for?

All residents of Statia with a minimum insurance period of two years will receive a personal health care card. Residents whose insurance coverage period is less than two years are still encouraged to visit and update their information within our system. Parents of children under 18 years old can collect their children's health care cards.

What if I am disabled and cannot collect my health care card myself.

Residents of Statia who are disabled and unable to collect their health care card themselves can authorise a family member to do so on their behalf using a power of attorney form. The power of attorney form is available online or at the ZJCN office.

To pick up the health care pass, it is necessary for the authorised person to bring both his/her identification and that of the person for whom they are collecting the card. The following forms of ID are accepted: valid passport, identification card, driver's licence.

For how long is the health care card valid?

The health care card is valid for between two and five years based on your insurance period.

What should I bring along with me to collect my health care card?

Please remember to bring a valid ID card, such as your passport or driver's licence.

We also request you to bring your bank account information so we can register your bank account number in our system. This is essential for any reimbursements in future claims. Additionally, we will require your current telephone number and email address to update your data in our system.

Does obtaining my health care card come with any associated costs?

No, there are no costs associated with obtaining your health care card.

Is my health care card considered an official identification document?

No, the health care card is not regarded as an identification document. For identification purposes, please use the Sédula, passport, or driver's licence.

What steps should be taken if the health care card is lost?

If you lose your health care card, you must immediately request a replacement card at the ZJCN office. The first replacement is provided free of cost.